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November 2, 2017

Deborah Szaro  
EPA Region 1 Administrator (Acting)  
5 Post Office Square  
Suite 100  
Boston, MA 02109


Region 1 Administrator Szaro:

I write today to draw your attention to a concern with the water supply of Norton, Massachusetts. Town residents are regularly experiencing discolored water that ranges from pale yellow to dark brown. The discoloration is reportedly connected to an ongoing multi-week flushing of the water main and hydrants.<sup>1</sup>

The discoloration is so severe that many residents feel that the water from their faucets cannot be used for bathing, cooking, clothes washing, and other daily necessities. Additionally, while local officials have said that the water meets health standards<sup>2</sup>, citizens are understandably concerned about the water's safety.

I urge you to interact with the town of Norton, Massachusetts and the Commonwealth to ensure that the water does indeed meet health standards, and further provide assistance in confidently determining the exact cause of the discoloration. Additionally, I urge EPA to work with town officials to aid the Town of Norton and the Commonwealth in mitigating this discoloration issue. The residents of Norton deserve nothing short of absolute confidence in the quality of their drinking water.

Sincerely,



Elizabeth Warren  
United States Senator

<sup>1</sup> CBS Boston. "Norton Residents Sick of Dirty, Brown Water." September 13, 2017.

([http://www.thesunchronicle.com/news/local\\_news/dirty-water-complaints-in-norton-spike/article\\_bcb92e37-7d37-5e6b-bb5b-184dd2b5ea7d.html](http://www.thesunchronicle.com/news/local_news/dirty-water-complaints-in-norton-spike/article_bcb92e37-7d37-5e6b-bb5b-184dd2b5ea7d.html) )

<sup>2</sup> Stephen Peterson. The Sun Chronicle. "Dirty water complaints in Norton spike." September 15, 2017.

(<http://boston.cbslocal.com/2017/09/13/norton-residents-dirty-brown-water/> )